

**See How Kaspersky Compares:**

- Unmatched anti-malware protection
- Smallest footprint for fast performance
- Comprehensive management & reporting
- Easy to install, easier to manage

## Kaspersky Lab vs ESET

- **Kaspersky Has Better Detection and Protection Rates According to Independent Testing Labs:**
  - **Anti-Malware Test Lab** ([www.anti-malware-test.com](http://www.anti-malware-test.com)): Kaspersky Lab was the only vendor to receive the Gold award in all 6 testing categories. ESET failed 1 test and received a Gold award in only one category.
  - **AV Test** ([www.av-test.org](http://www.av-test.org)): In the Malware On-demand and Adware/Spyware On-demand tests, ESET scored lower than Kaspersky, receiving a 94.4% and 94.7% score respectively. Kaspersky scored 98.4% and 98.3% on the two detection tests.
  - **AV Comparatives** ([www.av-comparatives.org](http://www.av-comparatives.org)): In the May 2009 report, Kaspersky received an Advanced+ rating. Kaspersky also received the Approved Corporate Product Award from AV Comparatives in the May 2009 "IT Security Products for Corporate Users" report. Kaspersky scored 5 stars in the Overall Assessment, the highest rating possible. ESET scored only 4 stars.
- **Kaspersky Lab has Faster Scanning:** According to February 2009 AV Comparatives report, Kaspersky Lab has a throughput of 13.3 MB per second while ESET has a throughput of only 13.2 MB per second.
- **Kaspersky Lab Has Better Customer Support:** Kaspersky Lab support is only 12% of the license fee, compared to ESET's 20%. Kaspersky Lab's average hold time is only 3 minutes 32 seconds where ESET's support is characterized as unresponsive and slow.
- **Kaspersky Lab's removal tool includes scripts for many anti-virus packages and can run automatically.** ESET charges customers \$6 per machine, sold separately from the license purchase, 38% of the license fee for a 500-user implementation. Each ESET "rip and replace" is a custom process, performed by ESET, lasting at least one week, requiring a lengthy questionnaire to be completed by the customer. A custom program is then developed by ESET for deployment.

<b>Quick Facts</b>	<b>Kaspersky</b>	<b>ESET</b>
<b>Company Growth</b>	142%	95%
<b>24x7 Support</b>	Yes	Yes
<b>Automated Rip and Replace</b>	Yes	No
<b>Automatic Updates</b>	Every Hour	2-3 /Day
<b>World-wide Users</b>	250 m	25 m
<b>Updates per Month</b>	600	75